

Jain Sanyam Kamlesh

AI Product Manager | Associate Product Manager

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PROFESSIONAL SUMMARY

AI Product Manager who takes voice and chat AI agents from discovery to release; recommended by the internship firm's Partner for product judgement with a technical grasp of how AI systems are built. Turns user problems into build-ready PRDs, roadmaps and measurable metrics. M.A. English: sharp writing, user empathy. Seeking APM / AI PM roles.

PROFESSIONAL EXPERIENCE

AI Product Manager Intern | Grand Slam Technologies LLP 04/2026 – 09/2026 | Indore

- Owned requirement definition for voice and chat AI agent features from discovery to release; wrote build-ready PRDs (user stories, conversation flows, edge cases, acceptance criteria) that cut engineering back-and-forth.
- Designed RAG pipelines (knowledge-base structure, chunking by document type) and introduced a repeatable retrieval-evaluation process with representative test queries so agents answered reliably from the right sources.
- Built a version-controlled library of tested system prompts with guardrails for ambiguous and out-of-scope requests.
- Benchmarked competing agents and analysed conversation data with SQL to shape roadmap priorities; aligned engineering, design and business stakeholders in Agile sprints and ran pre-release quality checks.

PRODUCT PROJECTS

Sarvodaya Ahinsa Games: Live Phone-Game Platform for a Jain NGO | [Live Site](#) | [Case Study](#) 09/2026 – Present

- Built (with Claude Code) and ran a ₹0 platform where the whole hall plays Jain-knowledge games on phones (6 game types, Hindi/English): ~150 played across 3 shows vs 4–5 on stage; 83–89% of joined phones answered.
- Gathered audience feedback at live shows (incl. older players getting bored) and mined 522 phone answers: 37% of "wrong" answers were right (true accuracy 61%, not 38%); shipped a spelling-tolerant fix within 4 days.
- Traced 3 frictions (unfair scoring, one difficulty for all ages, no explanations) to ~1 hour of manual question writing per show; shipped an AI question generator (Gemini) with a blind-answer check and host review: 10 drafts in 65 s in testing.
- Specified graceful degradation: AI falls back across up to 8 free models (2-min timeout), then to manual entry.

Smart Split: AI Bill-Splitting for PhonePe (Capstone) | [Figma Prototype](#) | [Case Study](#) 05/2026 – 06/2026

- Owned the project end to end: mapped PhonePe's 12-step group-split journey, defined 3 user segments, mined reviews across 5 platforms and prioritized 5 frictions on an impact-vs-effort matrix to pick the AI bet.
- Wrote the PRD for Smart Split (OCR + NLU bill scanning, proportional GST/service-charge split): 5 user stories with acceptance criteria, 12 functional requirements, NFRs (P95 < 5s, ≥90% OCR accuracy), sized backlog.
- Designed an 8-screen Figma prototype with fallback and human-in-the-loop states (no-code Make + Cloud Vision) and responsible-AI guardrails: sum-of-shares block, escalation below 60% confidence, kill switch above 2% hallucination.
- Built metrics and GTM: North Star (weekly ₹ settled within 7 days), 6 AARRR KPIs, an A/B test (~1,600 users/arm, 80% power), AI cost under ₹0.50/scan and a 10% → 100% rollout; defended the spec before a review panel.

CORE SKILLS

Product Strategy: Product Discovery, Roadmapping, MVP Definition, Prioritization, North Star Metric, AARRR, GTM Strategy

Product Execution: PRD Writing, Agile & Scrum, Backlog Management, User Stories, Sprint Planning

User Research & Design: User Research, Personas, Customer Journey Mapping, Wireframing, Competitive Analysis

Analytics & Growth: SQL, Product Metrics, KPI Definition, Funnel Analysis, A/B Testing Fundamentals

AI Product: Generative AI, RAG Pipelines, Prompt Engineering, Voice & Chat AI Agents, OCR/NLU, Responsible AI

Tools: Figma, Jira, Notion, Miro, Make (no-code), Trello, Slack, ChatGPT, Claude

CERTIFICATIONS

Future Ready Product Management with Applied AI Program | iHUB Divya Sampark, IIT Roorkee 2026

EDUCATION

M.A. English | University of Rajasthan 2022 – 2024

B.A. (English, Sanskrit, Jain Philosophy) | Jagadguru Ramanandacharya Rajasthan Sanskrit University 2019 – 2022